



VITA Benefits FY04-07

Transforming an Aging, Inefficient IT Infrastructure

- **Integrated information technology for 85 agencies in FY04-05**
 - Met all commitments and deadlines without disruption of services
- **Partnered with Northrop Grumman in 2006 to implement a comprehensive Commonwealth public-private information technology partnership, with associated benefits of**
 - 21st century information technology infrastructure from current 1980's technology environment
 - No new taxpayer dollars
 - \$38.3 million dollars in economic development benefit and 433 new high tech jobs in southwest Virginia
 - \$270 million upfront capital investment by Northrop Grumman
 - Employees treated well without layoffs
- **Rapid replacement of 1980's technology**
 - Refreshed 8,000 computers in first half of 2007 to standardize and stabilize the environment, with more than 50,000 computers scheduled for FY08-09
- **Implemented customer service-driven organization**
 - Implemented agency customer councils for all VITA divisions to improve customer satisfaction (January 2007)

Reducing Risks to Critical Systems and Sensitive Citizen Information

- **Significantly increased security of assets and citizen information in the Commonwealth** (ongoing)
- **Corrected software copyright licenses violations on thousands of Commonwealth personal computers in 2007**
- **Opened first of two new Commonwealth data centers in Chesterfield County in July 2007**
 - Compliant with federal homeland security standards
 - Second data center in Russell County opens in November 2007
 - Provides significant improvement in back-up and disaster recovery capabilities

Managing the Commonwealth's IT Investments Efficiently and Effectively

- **\$45 million in reduced IT costs in FY04-05**
- **Increased SWAM spend from \$4.2million to over \$24.0 million in FY06**
Managed VITA administrative cost down to 9.5%
 - Reduced overhead from 15.6% in FY04 to 9.5% in FY07
- **Cut FY07 operating expense by \$2.5 million**
- **No dollars lost in project failures FY04-07**
 - Implemented project management programs ending the Commonwealth's historical \$100 million losses in information technology project failures

- **Reduced local government information technology spend by \$7.2 million through leveraged IT services contracts in FY04-05**
- **Saved Virginia taxpayers \$7 million in FY03 and FY07**
 - Implemented an enterprise geographic information system program for all 134 local governments
- **Commitment to achieve \$30 million annual cost reductions in Commonwealth information technology expenses**
 - Commitment to reduce the annual cost of the current IT infrastructure by \$30 million in order to repay the \$270 million Northrop Grumman upfront capital investment in FY06-FY16

In Total VITA Programs are Benefiting Virginia Citizens and Taxpayers

- **Wisely spending tax dollars**
- **Ensuring citizen information is secure**
- **Improving and making government services more reliable**
- **Spurring economic development in local communities**